



725 N US Highway 1 Fort Pierce, FL 34950
Phone: 772.468.9900 Fax: 772.468.2364

981 37th Place Vero Beach, FL 32960
Phone: 772.257.5785 Fax: 772.257.5325

Dear New Patient:

Welcome to our office! Thank you for choosing one of the area's most respected health care clinics for your medical care. Please retain this information for your records.

We are known as a provider of a very high quality and affordable health care. The care we provide meets or exceeds standards set for the health care industry.

Our Providers are Board Certified in Internal Medicine, Family Medicine, Infectious Diseases, Women's Health and Pediatrics. We also offer Behavioral Health services with Board Certified Psychiatrists and experienced therapists. We are proud to provide the highest standards of medical and behavioral health care.

We're also concerned about the high cost of health care. We can assist you with enrollment in programs that may help lower the cost of your visit and medications. Please call Fort Pierce at (772) 468-9900 or Vero Beach at (772) 257-5785 for additional information.

We're glad that you have chosen us as your health care provider and we look forward to providing you and your family with the highest quality health care possible. Regardless of your financial situation, we will provide care for you and your family at Whole Family Health Center. Note that the items listed below are necessary to establish and continue your care.

- **Please bring identification cards and insurance cards when returning forms to the office.**
- **If you need to cancel an appointment, please call the office at least twenty-four (24) hours before the time of the appointment.**
- **The co-pay or a minimum payment is due at the time of service.**
- **Sliding Fee Scale Applications are available upon request.**
- **Bring all medications and names of previous doctors at time of first visit.**
- **Advanced directive/Living Wills are available upon request.**

EMERGENCY GUIDE

Dear Patient:

Whole Family Health Center would like to ensure that our patients receive the highest quality of care in the most appropriate setting. Please retain this information for your records.

If you experience ANY of the following symptoms, you should go to the nearest emergency room immediately or dial 911:

- Chest Pain
- Shortness of Breath
- Excessive Rectal Bleeding
- Extreme Depression or Suicidal Thoughts
- Infant fever unrelieved of 101 degrees or higher
- Child fever unrelieved of 103 degrees or higher
- Uncontrollable Panic Attacks
- Sudden numbness or tingling in hands, feet, face, or the inability to move arms or legs
- Severe Cut or Injury
- Extreme Dizziness
- Severe Abdominal Pain
- Bleeding While Pregnant
- Vomiting Blood
- Seizure
- Self Injury Behaviors
- Suicidal/Homicidal Ideation
- Severe Depression

If you are experiencing a behavioral health crisis or psychiatric emergency, you should dial 911 immediately. Additionally, if you continue to be in crisis after normal business hours and you would like to speak to someone directly, please call 211.

Please remember to have your records sent from the emergency room to our office.

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